

1. The organizer of the campaign is „Bolt Services LT“, Šeimyniškių g. 19B-201, Vilnius (hereinafter Bolt);
2. The Campaign is active from 15.12.2025 to 28.12.2025
3. The Campaign takes place in Lithuania.
4. Rules applicable to the Campaign are stated herein. Any decision, change, or amendment made to these terms, are final and binding to the participants.
5. The condition for participating in the Campaign:
6.
 1. A participant has to make an order in one of our Bolt Market stores, select any Ben & Jerry's 465ml pint and add it to their basket. Participant then has to place an order containing the product;
 2. By placing the aforementioned product(s) to the order and completing the order, participant agrees to these terms and thus will be included in the pool of participants;
 3. The number of orders per participant is not limited. Every time a participant completes the order with the campaign product, they will be included in the pool as a separate entry. Multiple products within one order is still considered as one separate entry.
 4. Employees of Bolt group are not eligible to participate in the Campaign;
7. During the Campaign, the following prizes are given:
8.
 1. Headphones Apple AirPods Max - Blue
9. The winner of the Campaign will be drawn by using the random number generator on ([RANDOM.ORG - True Random Number Service](https://RANDOM.ORG)) on 30.12.2025
10.
 1. A participant is eligible for one prize;
 2. The winner's name and family name initials will be announced in a separate section of these Terms & Conditions. Bolt may ask the winners for consent for using their name(s) and visual images for marketing purposes.
 3. The prize must be claimed within 10 business days. Bolt will contact the winner within 10 business days, using the contact information tied to the Bolt Food account. If the winner cannot be reached within 10 business days, Bolt has a right to redraw the numbers and pick a new winner.
11. The prize is tied to a person. The prize cannot be transferred to another person.
 - 8.1. To claim the prize, the winner has to reply to Bolt's message in the Bolt Food App via customer support or E-mail linked to the winner's Bolt Food account.
 - 8.2. The prize cannot be exchanged for alternatives or claimed as a cash prize.
12. Bolt is responsible for any and all statutory taxes associated with the prize(s) of the Campaign.
13. Bolt reserves the right to change the terms of the campaign, and cancel the Campaign by notifying it immediately on the Bolt Blog.
14. Should the participant participate in fraudulent activity, or is refused access to Bolt Food Platform in accordance with General Terms to Bolt Food delivery service with the Client, the participant loses the right to participate in this campaign or, if applicable, to claim the prize or use its prize for the intended purpose.
15. Data relating to the winner(s) will only be used in accordance with Bolt's existing [Privacy Notice](#) and in order to perform this Campaign between Bolt and the participants. All rights available under current data protection law are reserved. Bolt may share personal data

with other entities within Bolt group, providers of online cloud storage services, and other essential IT services under appropriate international data transfer safeguards of the applicable law such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu. Bolt will process the participant's personal data until the purposes of processing cease to exist, but not longer than for 12 months. For more information about how Bolt processes your personal data, see our [Privacy Notice](#).

16. For further information on the Campaign, please contact marketing@bolt.eu.
17. Any complaints regarding the Campaign should be sent to marketing@bolt.eu. Bolt will respond to complaints within 10 working days.
18. All disputes related to this Campaign will be settled through negotiations. In case of disagreement, disputes shall be settled in accordance with the laws of the Republic of Estonia.
19. Initials of the winner - E. K.