

Effective on acceptance. By submitting a referral via the widget (the Program), you agree to these Terms.

1. Definitions

- 1.1. Bolt – Bolt Operations OÜ, registered in the Estonian commercial register with the registration code 14532901, registered office at Vana-Lõuna tn 15, Tallinn 10134, Estonia
- 1.2. Program Platform Provider – the third-party platform that administers payouts and dashboards for this Program (PartnerStack).
- 1.3. Advocate (or you) – the individual or entity submitting a referral via the widget available at <https://bolt.eu/en/business/refer-a-company/>
- 1.4. Referral – a company contact you introduce to Bolt for Business through the widget.
- 1.5. Qualified Referral – a Referral that
 - 1.5.1. is approved by Bolt in its sole discretion;
 - 1.5.2. is not an existing Bolt for Business customer or already in Bolt's active sales process;
 - 1.5.3. signs up to Bolt for Business and uses Bolt Services at least five (e.g., five completed ride billed under the company account); and
 - 1.5.4. meets all other Program rules.
- 1.6. Commission – EUR 150 payable once per Qualified Referral.

2. How the Program works (one-off participation)

- 2.1. Submit with consent. You confirm you have the Referral's consent to share their details for this purpose, you disclose that you may earn a cash commission if they become a customer, and you will not publish or distribute referral links or invitations to people you don't know or who have not given express consent.
- 2.2. No self-referrals. You won't refer yourself or a company that currently employs you. Taxes/forms related to any payout are your responsibility.
- 2.3. Validity window. A referral remains eligible for [90] days from submission; if the customer action doesn't occur within that window, no Commission is due.
- 2.4. Bolt approval required. All determinations about whether a Referral is qualified (including duplicates and prior engagement) are made by Bolt.

3. Commission, payment timing and fees

- 3.1. Amount. EUR 150 per Qualified Referral.
- 3.2. Timing & verification. Commission is payable after Bolt has verified that the Referral is qualified and has taken at least five eligible rides on Bolt for Business. Payment is typically processed within 60 days of the qualifying use; if the related customer fees are not finally collected (e.g., refunds/chargebacks) or if the customer cancels promptly, no Commission is owed (and Bolt may reverse any already-paid Commission).
- 3.3. How we pay. Bolt pays Commissions to the Program Platform Provider, which then pays you under its terms; Bolt's payment obligation is fulfilled when it pays the Program Platform Provider.
- 3.4. Currency choice, platform fees & exchange rates. Currency options and payout rails (e.g., PayPal/Stripe/bank) are managed by the Program Platform Provider, and third-party platform or payout fees and FX rates may apply. You accept that Bolt does not control those fees or exchange rates and disclaims liability for them (including fluctuations).
- 3.5. Taxes. You are responsible for any tax forms and taxes due on Commissions.

4. Anti-spam, brand use and acceptable conduct

4.1. Laws. You will comply with all applicable laws (including privacy and anti-spam). Avoid any deceptive, misleading, or unethical practices.

4.2. Brand use. Do not use Bolt's trademarks, logos or create URLs/domains incorporating Bolt marks, and do not bid on Bolt brand terms in ads.

4.3. Fraud, abuse and fair use. Bolt may withhold, deny, suspend or claw back Commissions and may block or remove a participant from the Program for investigation where fraud, spam, mass solicitations, misleading claims, or other abuse is suspected or where these Terms or applicable laws are breached.

5. Data & privacy

5.1. Widget flow. The widget only submits the Referral's business contact details to Bolt; Advocate identity is not required to submit.

5.2. Claiming a payout. To receive a Commission, you will be invited to create an account with the Program Platform Provider and accept its own terms and privacy policy; the Provider processes your personal data for payouts under its rules.

6. Changes, suspension and termination

6.1. Bolt may modify or discontinue the Program or these Terms at any time. If material changes apply, we will provide notice via the Program Platform or widget; continued participation after changes take effect constitutes acceptance. Bolt may terminate or suspend individual participation at any time, including for suspected abuse.

7. Liability

7.1. The Program, any referral tools and any platform provided by the Program Platform Provider are provided "as is" and "as available," and availability is not guaranteed.

7.2. Liability cap: Bolt's total aggregate liability arising from the Program is limited to EUR 150; indirect/special damages are excluded to the maximum extent permitted by law.

7.3. Participation creates no employment, partnership, franchise or agency relationship. You have no authority to bind Bolt.

8. Governing law and venue

8.1. These Terms are governed by Estonian law and disputes will be resolved exclusively in Harju County Court, Estonia (following a 30-day negotiation period).