

Campaign Terms & Conditions (Random Winner)

1. General

1.1. Bolt Operations OÜ, address Vana-Lõuna tn 15, 10134, Tallinn, Estonia, registry code 14532901 (Bolt) is the organiser of the Campaign “iPhone 17 Giveaway – Athens” (Campaign).

1.2. The Campaign is organized in the form of a Participation in the Giveaway with a randomly chosen winner.

1.3. The Campaign will be held from 24 November to 30 December 2025 (GMT+3). (inclusive) (Term of the Campaign).

1.4. Only residents of Athens aged 18 or older (or have full legal capacity in the country of citizenship) (Participants) are eligible to have the possibility to be randomly chosen as a Winner. Participation is automatic for:

- Riders: every completed trip during the promotional period counts as one (1) entry.

1.5.

1.5.1. Launch dates

Country	Start - End Date	Winner Announce ment
Greece - Athens	24 November to 30 December 2025	Beginning January (following the campaign period).

1.6. Prior registration for the Campaign is not required. Completion of rides via the Bolt App equals entry into this campaign.

1.7. Employees of Bolt as well as their family members, are not eligible to participate.

1.8. This Campaign is not a lottery or any other form of gambling.

1.9. By participating (via taking rides), Participants consent to Bolt processing their data for purposes of administering the Giveaway, under the conditions of Section 6 of the Global Template.

2. Prize

2.1. The Winner will receive one (1) iPhone 17. The prize is non-transferable and cannot be exchanged for cash or other alternatives.(the Prize).

2.2. The Winner will receive the iPhone 17 via postal delivery to an address they provide. Winner must provide accurate delivery details through in-app support. Failure to provide valid information may result in forfeiture.

2.3. The Prize will not be paid out or reimbursed in cash. The Prize is not replaceable or exchangeable in any way and Bolt shall not reimburse any expenses related to giving the Prize.

2.4. There are no hidden fees for the Winner related to getting the Prize.

2.5. It is not possible for a single Participant to win multiple times.

3. Choosing a Winner

3.1. The Winner will be chosen by a randomizer program.

3.2. The Winner will be contacted via in-app message by the end of the month following the promotional period.

If no response within 7 days, the prize may be forfeited and Bolt may select an alternate winner.

3.3. Bolt reserves the right to publish the first name of the Winner on Bolt's blog, Bolt's website, in client, PR communications, e-mails and/or social media channels without additional confirmation from the Winner other than submitting this information via the Form.

3.4. Each completed ride (Passenger) equals one (1) entry.

4. Prohibited activities

4.1. The Participant will not engage in any fraudulent, unethical or unlawful activity, any activity which is not transparent to Bolt, or any activity that intentionally or unintentionally misuses or circumvents the Campaign.

4.2. The Participant will not provide false or misleading information to Bolt (incl. age, legal capacity etc.).

4.3. The Participant will also not display or transmit any material (either directly or indirectly, for example through a referral link or any other media) that:

4.3.1. is inappropriate, unethical, threatening, abusive or invasive of another's privacy, or causes annoyance, inconvenience or needless anxiety;

4.3.2. is likely to harass, upset, embarrass, alarm or annoy any other person;

4.3.3. impersonates any person, or misrepresents Participants identity or affiliation with any person;

4.3.4. gives the impression that such material emanates from Bolt unless specifically given to Participant by Bolt for that purpose; or

4.3.5. is detrimental to Bolt's reputation.

5. Obligations

5.1. By participating in the Campaign, the Participants confirm that they have read and agree to the Terms and Conditions of the Campaign.

5.2. Should circumstances of force majeure appear, Bolt shall have the right to discontinue the Campaign without prior notice or any consequences. If possible, Bolt shall provide notice of such discontinuation through Bolt's website, in client communications, e-mails and/or social media channels.

5.3. Bolt reserves the right to make any decisions regarding the Campaign, including to unilaterally change and supplement the Terms and Conditions of the Campaign, without prior notice thereof. Bolt will publish such decisions regarding the Campaign via Bolt's website, in client communications, e-mails and/or social media channels.

5.4. Bolt has the right to remove the Participant from the Campaign without a prior notice should the Participant infringe the Terms and Conditions of the Campaign.

5.5. Bolt is not responsible for any faults caused by a third party which prevents the Participant from participating in the Campaign.

6. Privacy

6.1. In the Campaign, Bolt processes Participant personal data to determine and announce the Winner fulfilling Campaign conditions pertaining to GDPR Art. 6.1 (b).

6.2. The personal data processed includes only the personal data provided by the Participant in the Campaign Form, such as their age, city & country, and contact details.

6.3. Bolt may share Participant's personal data with other entities within Bolt group, providers of online cloud storage services, and other essential IT services. In case Bolt receives a legal request from a public authority, it may also be obliged to share Participant's personal data with them.

6.4. Where Bolt shares Participant's data outside of the EU or EEA, such transfer of Participant's personal data will take place only under an adequacy decision adopted by the European Commission or upon appropriate safeguards such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu.

6.5. The Participant has a right to request access to and rectification or erasure of personal data or restriction of processing of personal data or to object to processing as well as the right to data portability. Where a Participant's personal data is processed on the basis of a consent, the Participant has a right to withdraw it at any time, without affecting the lawfulness of processing based on consent before its withdrawal. In case of any unresolved privacy concerns, the Participant has the right to complain to a data protection authority.

6.6. You can use this form (<https://bolt.eu/en/privacy/data-subject/>) to submit requests regarding your personal data or contact our Data Protection Officer (DPO) at privacy@bolt.eu.

6.7. Bolt will use the Participant's personal data provided for the Campaign until the Winner is announced, but not later than for 5 months. After this period, Bolt will fully anonymise the Participant's personal data. Such anonymised and aggregated data could be used by Bolt for research purposes.

6.8. For more details on how Bolt processes personal data, check out our privacy notices at <https://bolt.eu/en/privacy/>.

7. Contact Bolt

7.1. All complaints, questions related to the organisation of the Campaign must be presented to Bolt via following e-mail giveaways@bolt.eu or by post at Bolt Operations OÜ, Vana-Lõuna tn 15, Tallinn, 10134 during the Term of the Campaign. Bolt will not process complaints regarding the Campaign which will be sent after the Term of the Campaign.