

We want everyone to have a safe, smooth, and satisfying experience with Bolt Drive. By following these guidelines, you'll keep the roads safe and help us to provide a comfortable service for other users.

Ensure that you always:

- Drive safely and responsibly;
- Follow the traffic and parking rules;
- Use Bolt Drive vehicles according to the [Bolt Drive Terms & Conditions](#);
- Pay all fees, fines, and any other expenses that you may receive on time.

When renting a vehicle, ensure that you:

- Leave the vehicle in a good condition;
- Leave the vehicle's accessories and equipment (car keys, fuel card) where you found them;
- Remove any rubbish and grab your belongings;
- Pay for parking during your stops when required;
- Don't smoke inside the vehicle;
- Don't let others drive the car you reserved;
- Notify us about any interior or exterior damages you notice;
- Inform us of any accidents and damage caused.

Before renting a vehicle, ensure that you:

- Verify only **your** driving licence for your account;
- Provide a valid and complete home address.

Repeated failures to follow these guidelines and the [Bolt Drive Terms & Conditions](#) may result in your access to Bolt Drive being suspended.