

English

Estonia All languages under this link - <http://bolt.eu/ee/redbullgiveaway>

Red Bull Leipzig Match Giveaway - Bolt Food | Q3 2026 | marketing campaign Terms & Conditions

1. The organizer of the campaign is Bolt Operations OÜ, Vana-Lõuna tn 15, 10134, Tallinn (hereinafter Bolt).
2. The Campaign is active from 20.07.2026 to 13.09.2026.
3. The Campaign takes place in Tallinn and Tartu, the Republic of Estonia.
4. Rules applicable to the Campaign are stated herein. Any decision, change, or amendment made to these terms, are final and binding to the participants.
5. The condition for participating in the Campaign:
 - 5.1. A participant has to make an order in one of our partner restaurants included in the Red Bull banner (all restaurants have the description: "All users, who place an order containing a Red Bull combo in our restaurant will automatically enroll in the Red Bull giveaway"), select any Red Bull combo and add it to their basket. Participant then has to place an order containing the product;
 - 5.2. By placing the aforementioned product(s) to the order and completing the order, participant agrees to these terms and thus will be included in the pool of participants;
 - 5.3. The number of orders per participant is not limited. Each completed order containing a Red Bull combo counts as a separate entry into the draw. Participants who purchase a Red Bull combo multiple times therefore have a greater chance of winning. Multiple Red Bull combo products within one order are still considered as one separate entry.
 - 5.4. Employees of Bolt group are not eligible to participate in the Campaign.
6. During the Campaign, the following prize is given:

A trip to Germany to watch a Red Bull Leipzig match, including flights, hotel accommodation, and match tickets.
7. The winner of the Campaign will be drawn by using the random number generator on (RANDOM.ORG - True Random Number Service) on 20.09.2026.
8. A participant is eligible for one prize.
9. The names and family name initials of the winner of the Campaign shall be announced in a blog post (Global Bolt | Latest News & Stories | Bolt Blog). Bolt may ask the winners for consent for using their name(s) and visual images for marketing purposes.
10. The prize must be claimed within 10 business days. Bolt will contact the winner within 10 business days, using the contact information tied to the Bolt Food account. If the winner cannot be reached within 10 business days, Bolt has a right to redraw the numbers and pick a new winner.
11. The prize is tied to a person and cannot be transferred to another person.
 - 11.1. To claim the prize, the winner has to reply to Bolt's message in the Bolt Food App via customer support or e-mail linked to the winner's Bolt Food account.
 - 11.2. The prize cannot be exchanged for alternatives, claimed as a cash prize, refunded, or otherwise substituted. If the winner does not attend the Red Bull Leipzig match, no compensation or alternative prize will be provided.
12. Bolt is responsible for any and all statutory taxes associated with the prize(s) of the Campaign.
13. Bolt reserves the right to change the terms of the campaign, and cancel the Campaign by notifying it immediately on the Bolt Blog.

14. Should the participant participate in fraudulent activity, or is refused access to Bolt Food Platform in accordance with General Terms to Bolt Food delivery service with the Client, the participant loses the right to participate in this campaign or, if applicable, to claim the prize or use its prize for the intended purpose.

15. Data relating to the winner(s) will only be used in accordance with Bolt's existing Privacy Notice and in order to perform this Campaign between Bolt and the participants. All rights available under current data protection law are reserved. Bolt may share personal data with other entities within Bolt group, providers of online cloud storage services, and other essential IT services under appropriate international data transfer safeguards of the applicable law such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu. Bolt will process the participant's personal data until the purposes of processing cease to exist, but not longer than for 12 months. For more information about how Bolt processes your personal data, see our Privacy Notice.

16. For further information on the Campaign, please contact marketing@bolt.eu.

17. Any complaints regarding the Campaign should be sent to marketing@bolt.eu. Bolt will respond to complaints within 10 working days.

18. All disputes related to this Campaign will be settled through negotiations. In case of disagreement, disputes shall be settled in accordance with the laws of the Republic of Estonia.