

1. By taking part in this survey you are agreeing to these survey Terms and Conditions (T&Cs) as a Transport Service Provider
2. The opportunity to win a voucher is open to all eligible Transport Service Providers based in Latvia who have provided their contact details to Bolt and completed the allocated survey. All questions within the provided Survey need to be completed to remain eligible.
3. The prize draw will automatically include all eligible Transport Service Providers completing the survey by September 9th 2024, ending 11:59 pm that have provided their contact details to enable notification in the event of winning the voucher draw. Entries after that time and date will not be included in the draw.
4. In entering the voucher draw, you confirm that you are eligible to do so and eligible to claim any voucher you may win as a Transport Service Provider using the Bolt Platform. To confirm you are eligible you must be active on Bolt and based in Latvia and be compliant with Bolt's Terms or use [here](#).
5. A maximum of one entry per individual is permitted for the completion of the survey.
6. The voucher draw is free to enter for Transport Service Providers using Bolt.
7. Bolt will not accept responsibility if contact details provided are incomplete or inaccurate.
8. The voucher will be to the value of €50.
9. The winner will be drawn at random from all eligible entries received via automated computer software.
10. The voucher is non-exchangeable, non-transferable and no alternatives will be offered.
11. Bolt reserves the right to substitute vouchers with another prize of equal or higher value if circumstances beyond Bolt's control make it necessary to do so.
12. The decision of Bolt regarding any aspect of the voucher draw is final and binding and no correspondence will be entered into about it.
13. The winner will be notified on 13th September 2024 via the contact details provided in the survey.
14. Bolt will attempt to contact the winner by email up to two times.
15. If the winner does not respond to the emails notifying them of their win within 14 days of the second email, they will lose their right to the voucher, and Bolt reserves the right to randomly draw and notify a new winner under the same T&Cs as the original draw.
16. The voucher for the winner will be delivered via the Transport Service Providers account and they will receive a confirmation email once administered. Bolt reserves the right to use alternative means of delivering the voucher to the driver if required.
17. To complete the survey requires internet access. Completion of the survey involves hardware, software and internet access, your ability to complete the survey may be affected by the performance of these. You agree that such requirements are your own responsibility and Bolt does not hold responsibility for survey accessibility.
18. Bolt does not accept any liability for any damage, loss, injury or disappointment suffered by any entrants as a result of either participating in the voucher draw or being selected for the voucher, save that Bolt does not exclude its liability for death or personal injury as a result of its own negligence as required by law only.
19. Owing to exceptional circumstances outside its reasonable control and only where circumstances make this unavoidable, Bolt reserves the right to cancel the voucher draw or amend these T&Cs at any time, without prior notice but will endeavour to minimise the effect to Drivers in order to avoid undue disappointment.
20. Data relating to the winner(s) and eligible Transport Service Provider entrants, will only be used in accordance with Bolt's existing [Privacy Policy](#) in order to facilitate this survey and draw vouchers between Bolt and Transport Service Providers, as well as to analyse

survey's results as per Bolt's legitimate interest in improving our surveys. All rights available under current data protection law are reserved. Individual Transport Service Providers data will not be publicly disclosed to third parties without a Transport Service Providers express consent. Bolt may share personal data with other entities within Bolt group, providers of online cloud storage services, and other essential IT services under appropriate international data transfer safeguards of the applicable law such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu. Bolt will process the Transport Service Provider's personal data until the purposes of processing cease to exist, but not longer than for 12 months. Bolt reserves the right to make aggregated results of the survey publicly available but will honour the anonymity of the individual Transport Service Providers involved at all times in a public domain and no Transport Service Providers will be identifiable.

21. All eligible Transport Service Providers acknowledge that if there is any discrepancy between these T&Cs and existing Terms for Bolt, the latter will prevail.