

These Special Terms and Conditions ('**STCs**') are intended to govern participation in the "Bolt iPhone Giveaway" contest (hereinafter referred to as the '**Program**' and further described below) promoted by Bolt for the participation of their Drivers (the '**Participants**'). Participation in the Program is subject to these STCs and is supplemented by our Additional Terms (as referenced below in the definitions and linked accordingly). By participating in the Program, Participants accept that these terms and conditions are legally binding.

1. The Program

This Program is only available in the Netherlands and will run from **12:00 am on 31st March 2023 to 11:59 pm on 20th April 2023** and any additional Program Period allocated between March to April 2023, for selected Participants (the "**Program Period**"). During this Program Period, Drivers are encouraged to increase their number of orders completed on the Bolt Platform. Eligibility for the Program is outlined further in clause 3 of these STCs.

2. Definitions

Within the scope of these STCs, the following definitions will apply.

Additional Terms – refers to the General Terms for Drivers and the Privacy Notice (all available for the Netherlands [here](#)) in addition to the Marketing General Terms and Conditions for Drivers available [here](#).

Bolt – refers to Bolt Netherlands (also referred to as we, ours or us) - Bolt Support Services NL is a registered company under the laws of the Netherlands, company number: 82441308, registered address: Overhoeksplein 1, 1031, KS, Amsterdam.

Bolt Platform – refers to the Bolt App and any additional software utilised by Bolt for the provision of rideshare services.

Driver and/or Drivers – refers to the person providing Transportation Services via the Bolt Platform who is a licensed vehicle driver in the Netherlands and holds a valid Driver Account.

Driver Account – means active Driver Accounts considered valid and in operation by Bolt.

Participant and/or Participants – means the eligible Driver selected by Bolt, referred to in these definitions and described in clause 3.

Program Period – means 12:00 am on 31st March 2023 to 11:59 pm on 20th April 2023 and any additional Program Period allocated between March to April 2023.

STCs – refers to the Special Terms and Conditions referred to in this document.

Transportation Services – means a Driver who provides Transportation Services to a Passenger through the Bolt App. All Transportation Services dispatched under these STCs must be made by a licensed driver, in compliance with all laws, tariffs and tariff rules relating to transportation by taxi, as applicable from time to time.

Winner – means the Participants who have achieved a minimum of 30 finished rides per week for the first three iPhones during the Programme Period and a minimum of 150 finished rides during the Programm Period for the last iPhone. The winners will be randomly selected by Bolt according to this criteria.

Weekly Winners – also collectively referred to as Weekly Winners means the Participants who, at the end of each week, have the highest number of finished rides for that week. This is calculated by Bolt in accordance with clause 4. All capitalised terms, which are not defined otherwise, will have the meanings set out in the General Terms for Drivers in the Netherlands, which can be located [here](#).

3. Participants in the Program

3.1. All Drivers who meet the eligibility requirements described below will automatically be included in the Program and shall be considered a "Participant" at the absolute discretion of Bolt:

3.1.1. Drivers who are already active on the Bolt Platform and new Drivers who have their Bolt

Driver Account activated during the Program Period qualify as Participants;

3.1.2. All Participants must have a valid phone number and email address registered to their Bolt Driver Account;

3.1.3. Participants must comply with all relevant applicable laws in the Netherlands; and

3.1.4. Only natural persons with full legal capacity can enrol in the Program.

3.2. Bolt reserves the right to refuse participation in the Program to:

3.2.1. Any Driver who does not comply with these STCs or our Additional Terms.

3.2.2. Any Driver who has previously violated our Additional Terms.

3.2.3. Any Driver who engages in fraudulent activity or gives rise to suspicion of fraudulent activity on the Bolt Platform.

3.2.4. Any Driver whose conduct is contrary to the spirit or intent of the Program.

3.2.5. Any Driver that hasn't been selected for the purpose of this Program.

3.3. Bolt reserves the right to withhold any prize to any Driver that engages in fraudulent activity, or gives rise to suspicion of fraudulent activity on the Bolt Platform. If Bolt discovers that a Driver has engaged in any fraudulent activity or related dealings, Bolt reserves the right to withhold any prizes for investigation and is entitled to report the Driver's conduct to the police, transport regulator or any other relevant law enforcement bodies.

3.4. Participants may opt out of the Program by contacting Bolt at netherlands@bolt.eu

3.5. Bolt reserves the right to terminate the Program at its absolute discretion at any time. If the Program is terminated throughout the Program Period, all Drivers accept that their accumulated finished rides at that date do not give them an automatic right to prizes, it will be up to Bolt to determine whether prizes are allocated on termination of the Program.

4. Prize enrollment

4.1. Participants who have at least 30 finished rides per week will have the opportunity to win one iPhone SE (2022) 128MB each week ("Prize"). For the duration of the programme, there are a total 3 iPhones SE (2022) 128 MB to be won in the calendar weeks 13 - 16.

4.2. The number of finished rides that Bolt believes to be fraudulent will not be counted. Any suspicion of fraud will result in immediate disqualification from the Program. Bolt will determine which activities are considered fraudulent in its sole discretion. Bolt's decision that an activity is fraudulent is final.

5. Winners

5.1. Subject to the additional provisions of clause 4, the Weekly Winner will be a Participant who has achieved at least 30 completed rides for that week at the end of each week (the "**Weekly Winner**") and will be selected randomly by Bolt based on this criterion.

5.2. On the 26th of April 2023, participants who have at least 150 finished rides over the entire Programme Period will be enrolled for the prize which is the last iPhone SE (2022) 128 MB in this Programme. The winner will be selected randomly by Bolt during a Live Event (the "Live winner") organized by Bolt.

5.3. During the live event but also in advance via different communication channels, material is recorded and prepared for marketing purposes. This includes, but is not limited to, pictures or interviews of the participants. By participating in the competition and the Live Event, the Participants agree that Bolt could and is entitled to use such materials for marketing purposes for all of its marketing channels for a period of one year.

5.4. Cash payments or crediting of weekly prizes are excluded.

5.6. The winner has 5 business days to accept the prize. If the prize is rejected, the next participant who meets the criteria from 5.2 will be selected randomly.

6. Attribution of Prizes

6.1. The Weekly Winners will be notified by Bolt in the following:

- Week 1: 31.03 until 06.04 (winner will be notified: Monday 10.04)
- Week 2: 07.04 until 13.04 (winner will be notified: Monday 17.04)
- Week 3: 14.04 until 20.04 (winner will be notified: Monday 24.04)
- Driver Live Event giveaway: 26.04 (winner will be notified: live on 26.04)

6.2. The Winners will be notified via Phone and email.

6.3. Should any of the Winners have an average online time of more than 10 hours per day, the Prizes (as applicable) will not be awarded and the number of their finished rides will be converted to 0. For clarity, this means Drivers will need to provide Transport Services for a minimum of 10 online hours per week, however, for safety reasons this cannot exceed driving more than 10 online hours per day to remain an eligible Participant.

7. General Conditions

8.1. The Programme will be run by Bolt who will be responsible for determining the Prizes, allocating the number of completed rides to participants and determining the Winners.

8.2. In addition to Bolt's other reserved rights referred to in these STCs, Bolt reserves the right not to make public the number of finished rides awarded to Winners.

8.3. Bolt does not accept any claim relating to the selection of the Winners nor any liability, direct or indirect, special or consequential, arising in any way from the Program.

8.4. The interpretation of these STCs and Additional Terms for Drivers rests exclusively with Bolt, which reserves the right to change such terms from time to time.

8. Personal data and intellectual property rights

9.1. Bolt will process Participants' personal data for the purpose of this Program in accordance with the Privacy Notice for the Netherlands ([available here](#)).

9.2. Any intellectual property rights that Participants have access to during the Program belong to Bolt and Participants may not use, store, distribute, transmit or alter any such intellectual property rights without the consent of Bolt.

9. Changes

10.1. Bolt reserves the right to change these STCs and Additional Terms at any time, without, however, any changes being applied retroactively.

10.2. Bolt further reserves the right to change, limit or terminate the Program in its sole discretion.

10. Communications

11.1. Communications regarding these STCs and Additional Terms must be in writing and sent to Bolt at netherlands@bolt.eu.

11. Applicable legislation and resolution

12.1. In the event that any of the provisions of these STCs are found to be totally or partially ineffective, this decision will not affect the validity of the remaining parts of these STCs and Additional Terms.

12.2. These STCs will be governed by and interpreted in accordance with laws of the Netherlands and the parties submit to the non-exclusive jurisdictional competence of the courts of the Netherlands.

12.3. Any dispute that may arise in relation to these STCs, Additional Terms and the Program, whether concerning their existence, validity, interpretation, performance, breach, termination or other matters, shall be resolved through negotiations. If any dispute resulting from these STCs, Additional Terms and the Program cannot be resolved through negotiation, the dispute must be resolved in Dutch based courts.