

These Special Terms form an integral part of [the Platform Terms for Ride-Hailing Services: Service Providers \(Denmark\)](#) (the “Platform Terms”).

These Special Terms set out additional confidential commercial arrangements between Bolt and the Service Provider (“you”) and apply from the date you enter into the Platform Terms.

1. Commitment Period

1.1. In consideration for access to the Bolt Platform and the business development provided by Bolt, you agree to maintain active engagement via the Bolt Platform for a minimum period of six (6) months, starting from your first completed Ride-Hailing Service. For clarity, any period of engagement via the Viggo app prior to the entry into force of the Platform Terms shall be counted towards the calculation of this minimum period.

1.2. After the minimum period, You may terminate your cooperation with Bolt at any time by providing at least three (3) months' prior written notice to denmark@bolt.eu.

1.3. To ensure operational continuity and minimise disruption to Customers, you acknowledge that during the notice period you and all your vehicles registered on the Bolt Platform shall remain affiliated with Bolt as a dispatch centre and remain available to fulfill Ride-Hailing Services via the Bolt Platform.

1.4. If you breach the affiliation commitment set out in clause 1.3, you agree to pay Bolt a contractual remedy of DKK 30,000 (thirty thousand Danish kroner) per month for each month of non-compliance.

2. Affiliation Requirements

2.1. During your cooperation with Bolt:

2.1.1. you shall be affiliated only with Bolt as a dispatch center and shall not accept or fulfill taxi services via any other taxi dispatch centre in Denmark;

2.1.2. your vehicles used for Ride-Hailing Services via the Bolt Platform shall be affiliated only with Bolt and shall not be used to fulfil taxi services via any other dispatch centre in Denmark. This requirement does not apply to your vehicles operating under a limousine license, unless affiliation with a dispatch centre for such vehicles becomes required under applicable law.

2.2. In the event of a breach of clause 2.1, you agree to pay Bolt a contractual remedy of DKK 30,000 (thirty thousand Danish kroner) for each month of non-compliance.

2.3. Bolt may issue a prior warning or offer an opportunity to clarify the situation before enforcing the contractual remedy.

3. Equipment

3.1. Bolt may provide you with equipment required to fulfill Ride-Hailing Services via the Bolt Platform, such as taximeters, card terminals, tablets, CCTV systems or sensors (together, “Equipment”).

3.2. You agree and acknowledge that:

3.2.1. all Equipment provided by Bolt remains the property of Bolt;

3.2.2. installation and removal shall only be carried out by a Bolt-approved installation partner;

3.2.3. Bolt-affiliated taximeters shall be used solely for fulfilling Ride-Hailing Services via the Bolt Platform and shall not be used by you or any Drivers registered under your account (including Appointed Drivers) to fulfill taxi services via any other taxi dispatch center in Denmark.

3.3. Upon receipt of the Equipment, you shall pay Bolt a deposit of DKK 25,000 (twenty-five thousand Danish kroner). This deposit will be refunded to you within thirty (30) days following the termination of the Platform Terms, or upon Bolt's request to return the Equipment, provided

that:

3.3.1. All Equipment is returned to Bolt immediately and in accordance with Bolt's return instructions; and

3.3.2. All Equipment is returned in proper working condition, subject to reasonable wear and tear.

3.4. If, upon termination of the Platform Terms or upon Bolt's request, the Equipment - in whole or in part - is not returned, is lost, or is damaged beyond normal wear and tear (as determined by Bolt), Bolt may retain from the deposit an amount equal to the actual loss or cost of repair, if reasonably assessable; otherwise, Bolt may retain up to the full value of the deposit amount.

4. Confidentiality

4.1. You agree to treat these Special Terms and any additional commercial arrangements communicated separately by Bolt as strictly confidential. Disclosure is only permitted to (i) public authorities when legally required; (ii) to your professional advisers (such as banks, lawyers, or accountants) on a strict need-to-know basis, provided they are bound by professional or comparable contractual confidentiality obligation. Any other disclosure (including to other Users, media, or competitors) requires Bolt's prior written consent.

4.2. You and all Drivers registered under your account (including Appointed Drivers) shall treat as confidential any information disclosed by Customers or Passengers during the fulfilment of Ride-Hailing Services, including but not limited to business conversations, personal data, or financial information.

4.3. You and all Drivers registered under your account (including Appointed Drivers) shall not record, retain, disclose, or use any such information for any purpose other than as strictly necessary to fulfill the Ride-Hailing Services in compliance with applicable law. You are responsible for ensuring that all Drivers registered under your account (including Appointed Drivers) are informed of, and comply with, these confidentiality obligations.

5. Duration, Precedence and Relationship

5.1. These Special Terms remain in force for as long as the Platform Terms are in effect.

5.2. In the event of any conflict or inconsistency between these Special Terms and the Platform Terms, the provisions of these Special Terms shall prevail. All matters not expressly governed by these Special Terms shall be interpreted and applied in accordance with the Platform Terms.

5.3. Capitalised terms used in these Special Terms shall have the same meaning as in the Platform Terms.

5.4. Nothing in these Special Terms shall be construed as creating an employment, agency, or joint venture relationship between you and Bolt. You remain an independent service provider and are solely responsible for the business operations and legal obligations of yourself and any Driver registered under your account (including Appointed Drivers) on the Bolt Platform, as set out in the Platform Terms and applicable law.