

1. **General**

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1. **Bolt Operations OÜ**, address **Vana-Lõuna tn 15, 10134, Tallinn, Estonia**, registry code **14532901 (Bolt)** is the organiser of the Marketing Campaign “**Bolt Cup 2025**” (**Campaign**).
2. The Campaign will be held from 13:00 27 th of Nov, 2025 to 18:00 18th of Dec, 2025 (GMT +2) (inclusive) (**Term of the Campaign**).
3. Only **drivers** who are the residents of Norway aged 18 or older (or have full legal capacity in the country of citizenship) (**Participants**) are eligible to compete for the Prize and have the possibility to be chosen as a Winner.
4. The procedure of the Campaign is established in current Terms and Conditions and in the conditions specified in the promotional and additional materials of the Campaign, which are mandatory for all Participants.
5. Participation is voluntary. Unless a Participant and/or Fleet Owner notifies Bolt of their wish to withdraw from the Campaign within the communicated timeframe, the Participant and/or Fleet Owner shall be deemed to have accepted these Terms and Conditions.
6. Employees of Bolt as well as their family members, are not eligible to be chosen as a Winner.
7. This Campaign is not a lottery or any other form of gambling.
8. Please drive responsibly and take breaks when needed. Prioritize your health and the health of others over maximizing trips. Reckless driving will be regarded as unlawful and therefore a prohibited activity within the meaning of clause 4.1.
9. Participation in the Campaign must not compromise traffic safety. Bolt reserves the right to disqualify any Participant found to be engaging in unsafe driving practices or breaching traffic laws.
10. Bolt reserves the right to share participation and performance information with the relevant Fleet Owner, where applicable.
11. This Campaign is not managed by Elkjøp.

1. **Prize**

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1. The **Participant** who scores the biggest number of points will be chosen by Bolt as the Winner of the Campaign.

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1. The points are calculated as follows:

Finished Ride	Plus 1
Cancel Trip (after accepted)	Minus 0.5
Non-Response (ignoring the Trip)	Minus 0.25
Declined	Minus 0.25

Trip	
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1. The Prizes are:

1st place - The driver with the most points will get a gift card worth 10.000 NOK at Elkjøp.

2nd place - The driver with the second most points will get a gift card worth 7000 NOK at Elkjøp.

3rd place - The driver with the third most points will get a gift card worth 5000 NOK at Elkjøp.

1. The Prize can only be given out to the Winner via the email, after the Winner has responded to Bolt's reach-out within 10 (ten) calendar days.
2. In the event of a tie in the final score, the Winner shall be determined based on the highest number of completed rides during the competition period.
3. Where Participants operate under a Fleet Owner, prizes will be awarded directly to the Participants unless the Fleet Owner notifies Bolt of their objection within the communicated timeframe. Failure to provide such notice shall be deemed as the Fleet Owner's consent to the direct awarding of prizes to the Participants.
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5. The Prize will not be paid out or reimbursed in cash. The Prize is not replaceable or exchangeable in any way and Bolt shall not reimburse any expenses related to giving the Prize.
6. Prizes are awarded as part of a voluntary marketing campaign and shall not be deemed salary, bonus, or any form of employment remuneration.
7. There are no hidden fees for the Winner related to getting the Prize.
8. It is not possible for a single Participant to win multiple times. Bolt reserves the right to choose more than one Winner in the Campaign.

1. **Choosing a Winner**

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 1. The Winner will be chosen by Bolt's internal jury based on the points that Participants collected. Any Participant can be contacted by Bolt prior to selecting a Winner to clarify the details relating to the participation in the Campaign.
 2. The Winner will be contacted by Bolt's representative via email by 17:00 23 December 2025 (GMT +2).
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 1. Bolt shall not be liable for any Participant's notification that is lost, intercepted or not received by a potential Winner for any reason. If the Winner cannot be reached and/or fails to respond to confirm email address within 10 (ten) calendar days from when the initial email is sent, the Winner will be considered to have forfeited the Prize. In the event the Prize is forfeited Bolt reserves the right to select another Winner.
 4. Bolt reserves the right to publish the first name of the Winner on Bolt's blog, Bolt's website, in client, PR communications, e-mails and/or social media channels.

1. **Prohibited activities**

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1. The Participant will not engage in any fraudulent, unethical or unlawful activity, any activity which is not transparent to Bolt, or any activity that intentionally or unintentionally misuses or circumvents the Campaign.
2. The Participant will not provide false or misleading information to Bolt (incl. age, legal capacity etc.).
3. The Participant will also not display, share or transmit any material (either directly or indirectly, for example through a referral link or any other media) that:
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 1. consists of or includes any Bolt campaign materials (including but not limited to landing pages, emails, promotional texts, creative assets, or participant scoring lists) shared or made accessible externally without Bolt's prior written consent;
 2. is inappropriate, unethical, threatening, abusive or invasive of another's privacy, or causes annoyance, inconvenience or needless anxiety;
 3. is likely to harass, upset, embarrass, alarm or annoy any other person;
 4. impersonates any person, or misrepresents Participants identity or affiliation with any person;
 5. gives the impression that such material emanates from Bolt unless specifically given to Participant by Bolt for that purpose; or
 6. is detrimental to Bolt's reputation.

1. **Obligations**

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 1. By participating in the Campaign, the Participants confirm that they have read and agree to the Terms and Conditions of the Campaign.
 2. Under local tax laws, the Campaign Prizes may be taxable. Bolt will not act as a tax agent. Winners are solely responsible for declaring and paying any applicable taxes. Bolt does not withhold or pay taxes on behalf of the Winner. Where legally required, Bolt may provide necessary information to Norwegian tax authorities.
 3. Should circumstances of *force majeure* appear, Bolt shall have the right to discontinue the Campaign without prior notice or any consequences. If possible, Bolt shall provide notice of such discontinuation through Bolt's website, in driver communications, e-mails and/or social media channels.
 4. Bolt reserves the right to make any decisions regarding the Campaign, including to unilaterally change and supplement the Terms and Conditions of the Campaign, without prior notice thereof. Bolt will publish such decisions regarding the Campaign via Bolt's website, in driver communications, e-mails and/or social media channels.
 5. Bolt has the right to remove the Participant from the Campaign without a prior notice should the Participant infringe the Terms and Conditions of the Campaign.
 6. Bolt is not responsible for any faults caused by a third party which prevents the Participant from participating in the Campaign.

1. **Privacy**

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 1. Bolt includes the Participants in the Campaign pursuant to its legitimate interests in deepening its relationship with its drivers. To determine, contact and announce the Winners who meet the Campaign conditions, Bolt will additionally process personal data in accordance with Articles 6.1(b) and 6.1(f) of the GDPR, as applicable.

2. For the purposes of the Campaign, Bolt will only utilize personal data already processed by Bolt pursuant to its privacy notice available at <https://bolt.eu/no-no/privacy/privacy-for-drivers/?category=rides>. Specific metrics processed to determine the Winners include: finished rides, canceled rides, ignored ride requests, declined ride requests.
3. The final scores of the Participants will be reviewed by a human, and this processing will not result in solely automated individual decision-making as defined by Article 22 of the GDPR.
4. In the course of the Campaign, Bolt will share Participant's personal data with third parties. Such third parties include other entities within Bolt group, providers of online cloud storage services, and other essential IT services. In case Bolt receives a legal request from a public authority, it may also be obliged to share Participant's personal data with them.
5. Where Bolt shares Participant's data outside of the EU or EEA, such transfer of Participant's personal data will take place only under an adequacy decision adopted by the European Commission or upon appropriate safeguards such as standard contractual clauses. Details of these safeguards can be requested at privacy@bolt.eu.
6. The Participant has a right to request access to and rectification or erasure of personal data or restriction of processing of personal data or to object to processing as well as the right to data portability. Where a Participant's personal data is processed on the basis of a consent, the Participant has a right to withdraw it at any time, without affecting the lawfulness of processing based on consent before its withdrawal.
7. In case of any unresolved privacy concerns, the Participant has the right to complain to a data protection authority. To exercise their privacy rights, the Participant can utilize the form available at <https://bolt.eu/no-no/privacy/data-subject/>.
8. For any queries related to Bolt's processing practices, the Participant may contact Bolt by post at Bolt Operations OÜ, Vana-Lõuna tn 15, Tallinn 10134. The Participant may contact Bolt's Data Protection Officer electronically at privacy@bolt.eu.
9. Bolt will use the Participant's personal data required for the purposes of the Campaign until the Winner is announced. The Participant's personal data will continue to be processed and retained for other purposes as indicated in our privacy notice at <https://bolt.eu/no-no/privacy/privacy-for-drivers/?category=rides>.
10. Should the Participant be using another person's personal data while participating in the Campaign, then this Participant has to ensure that the Participant has the appropriate legal basis for sharing this data with Bolt under the applicable privacy law.

1. **Contact Bolt**

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1. All complaints, questions related to the organisation of the Campaign must be presented to Bolt via following e-mail giveaways@bolt.eu or by post at Bolt Operations OÜ, Vana-Lõuna tn 15, Tallinn, 10134 during the Term of the Campaign. Bolt will not process complaints regarding the Campaign which will be sent after the Term of the Campaign.

