

1. General

1.1 Bolt ATX GmbH - a registered company under the laws of Austria, registered with the Commercial Court of Vienna, with the registration code: FN 483139z, EU VAT no. ATU72839057, Professional Representation: Austrian Federal Economic Chamber Authority according to ECG (E-Commerce Law) Magistratisches Bezirksamt of the III. district and located in Praterstraße 1 / Space 11 1020 Wien (**Bolt**), is the organiser and operator of the Campaign: **“100% Car” (Campaign)**.

1.2 The Campaign is organized in the form of giveaway.

1.3 To participate, individuals must:

1.3.1 Create and publish an original video or reel on Instagram/TikTok that relates to the theme of the Campaign; and

1.3.2 Tag the official Bolt Austria Instagram account (@bolt_austria) or Bolt Tiktok account ([tiktok.com/@bolt](https://www.tiktok.com/@bolt)) in their content.

1.3.3 Use the Hashtag #PopUpInACar, so we can track the content.

1.4 The Campaign will be held from 6th of September 2025, 16:00 to 30th of September 2025, 23:59 (GMT +3) (**Term of the Campaign**).

1.5 Participation is open to individuals (not businesses) who:

1.5.1 Are residents in Austria, and

1.5.2 Are at least 18 years of age (or have full legal capacity in the country of citizenship)

(**Participants**),

1.5.3 Have their Instagram/ TikTok profile public and not private, and maintain the posted video or reel until the end of the Term of the Campaign.

1.6 The Campaign's procedure is established in the current Terms and Conditions and in the conditions specified in the promotional and additional materials of the Campaign, which apply to all Participants (**Terms and Conditions of the Campaign**).

1.7 Prior registration for the Campaign is not required. Creating video or reel content to the theme and or topic of this Campaign in accordance with clause 1.3. of these Terms and Conditions implies acceptance of the Terms and Conditions of the Campaign.

1.8 This Campaign is not a lottery or any other form of gambling.

2. Prize

2.1 The Participants who are chosen as the Winners of the Campaign will receive a Bolt credit as follows (**Prize**). There will be 10 Prize winners and each one will receive €500. This will be valid for one year and will be made available as an additional payment method in the Bolt App.

2.2 The Prize will not be paid out or reimbursed in cash. The Prize is not replaceable or exchangeable in any way and Bolt shall not reimburse any expenses related to giving the Prize.

2.3 The Prize can be used exclusively in the territory of Austria for and where the Bolt services are available.

2.4 Should the amount left in the balance be less than a minimum ride as per local regulation, then the balance will be deemed as exhausted.

2.5 There are no hidden fees for the Winner related to getting the Prize.

3. Choosing a Winner

3.1 The Winners will be chosen by Bolt's internal jury, at their sole discretion.

3.2 The Winners will be contacted by a Bolt's representative via social media by the 30th of September 2025, 23:59 (GMT +3), and afterwards announced via Bolt's social media and other communication channel/s.

3.2.1 Bolt shall not be liable for any Participant's notification that is lost, intercepted or not received by a potential Winner for any reason. If the Winner cannot be reached and/or fails to respond within 5 (five) calendar days from when the initial contact reach has been initiated, the

Winner will be considered to have forfeited the Prize. In the event the Prize is forfeited, Bolt reserves the right to select another Winner.

3.3 Bolt reserves the right to publish the first name and/or instagram account, repost the video and picture content on Bolt's blog, Bolt's website, in client, PR communications, e-mails and/or social media channels without additional confirmation from the Winner other than the original posting of the picture or reel that relates to the theme of the Campaign.

4. Prohibited activities

4.1 The Participant will not engage in any fraudulent, unethical or unlawful activity, any activity that is not transparent to Bolt, or any activity that intentionally or unintentionally misuses or circumvents the Campaign.

4.2 The Participant will not provide false or misleading information to Bolt (incl. age, legal capacity, residency, etc.).

4.3 The Participant will also not display or transmit any material (either directly or indirectly, for example through a referral link or any other media) that:

4.3.1 is inappropriate, unethical, threatening, abusive or invasive of another's privacy, or causes annoyance, inconvenience or needless anxiety;

4.3.2 is likely to harass, upset, embarrass, alarm or annoy any other person;

4.3.3 impersonates any person, or misrepresents Participants identity or affiliation with any person;

4.3.4 gives the impression that such material emanates from Bolt unless specifically given to Participant by Bolt for that purpose; or

4.3.5 is detrimental to Bolt's reputation.

4.4 Any application that does not meet the conditions for participation set out in these Terms and Conditions of the Campaign and does not comply with the promotion mechanism specified herein will be considered invalid. In addition, individuals who can be shown to have fraudulently fulfilled the conditions of the Campaign by, for example, creating multiple profiles to apply, may be considered invalid and withdrawn.

4.5 Bolt reserves the right to moderate statements that violate the law or are ethically unacceptable without justification.

5. Obligations

5.1 By participating in the Campaign, the Participants confirm that they have read and agreed to the Terms and Conditions of the Campaign.

5.2 In case of *force majeure*, Bolt shall have the right to discontinue the Campaign without prior notice or any consequences. If possible, Bolt shall provide notice of such discontinuation through Bolt's website, and/or in client communications, and/or e-mails, and/or its social media channels.

5.3 Bolt reserves the right to make any decisions regarding the Campaign, including to unilaterally change and supplement the Terms and Conditions of the Campaign, without prior notice thereof. Bolt will publish such decisions regarding the Campaign via Bolt's website, and/or in client communications, and/or e-mails, and/or social media channels.

5.4 Bolt has the right to remove the Participant from the Campaign without prior notice should the Participant infringe the Terms and Conditions of the Campaign, at its sole discretion.

5.5 Bolt is not responsible for any faults caused by a third party that prevents the Participant from participating in the Campaign.

5.6 Bolt is not responsible for any technical error or the consequences caused by the data provided falsely or incorrectly by the Participant.

6. Privacy

6.1 In the Campaign, Bolt processes certain of the Participant's personal data to determine and

announce the Winner fulfilling the Campaign conditions, and pertaining to GDPR Art. 6.1 (b).

6.2 The personal data processed includes only the personal data provided by the Participant via Bolt's communication channels like stated in 3.2. such as their Name, Instagram/Tiktok account, City & Country, and Contact Details.

6.3 Notwithstanding, the provisions that apply to these Terms and Conditions of the Campaign on the announcement of the Winners, Bolt may share the Participant's personal data with other entities within Bolt group and their business partners, providers of online cloud storage services, and other essential IT services. In case Bolt receives a legal request from a public authority, it may also be obliged to share Participant's personal data with them.

6.4 Where Bolt shares Participant's data outside of the EU or EEA, such transfer of Participant's personal data will take place only under an adequacy decision adopted by the European Commission or upon appropriate safeguards such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu.

6.5 The Participant has a right to request access to and rectification or erasure of personal data or restriction of processing of personal data or to object to processing as well as the right to data portability. Where a Participant's personal data is processed on the basis of a consent, the Participant has a right to withdraw it at any time, without affecting the lawfulness of processing based on consent before its withdrawal. In case of any unresolved privacy concerns, the Participant has the right to complain to a data protection authority.

6.6 You can use this form (<https://bolt.eu/en/privacy/data-subject/>) to submit requests regarding your personal data or contact our Data Protection Officer (DPO) at privacy@bolt.eu.

6.7 Bolt will use the Participant's personal data provided for the Campaign until the Winner is announced, but not later than for 5 months. After this period, Bolt will fully anonymise the Participant's personal data in relation to the Campaign. Such anonymised and aggregated data could however be used by Bolt for research purposes.

6.8 For more details on how Bolt processes personal data, check out our privacy notices at <https://bolt.eu/de-at/privacy/>

7. Contact Bolt

7.1 All complaints, requests for withdrawal from the Campaign, questions related to the organisation of the Campaign, must be presented to Bolt via following e-mail austria@bolt.eu or by post at Bolt ATX GmbH, Praterstraße 1/Space 11, 1020 Wien during the Term of the Campaign. Bolt will not process complaints regarding the Campaign, which will be sent after the Term of the Campaign, or disputes concerning the selection of the Winners, the procedures of the Campaign, and the Prize.