

BOLT SEES YOU COMPETITION - TERMS AND CONDITIONS

1. CONTEST ORGANIZER

- 1.1. The organizer of “BOLT SEES YOU” contest (the “**Contest**”) is Bolt Services ZA (Pty) Ltd, registration number 2016/095400/07 incorporated under the laws of South Africa, with registered office at 29 Bond Street, Randburg, Gauteng, 2194 South Africa (“**Organizer**”), and is a local support service provider to Bolt.
- 1.2. For general questions arising out of these Contest terms and/or related to this Contest, please contact Organizer at southafrica@bolt.eu

2. GENERAL

- 2.1. The Contest will run from 00:00 (SAST), 01.08.2026 (the “**Opening Date**”) to 09:00 (SAST), 18.08.2026 (the “**Closing Date**”). The period of the Contest is from the Opening Date until the Closing Date (hereinafter referred to as the “**Contest Period**”).
- 2.2. This Contest is a competition of skill, assessed in accordance with the criteria set out in section 6 (Winners and Prizes) below, and does not constitute a lottery or any other form of gambling.

3. HOW TO PARTICIPATE

- 3.1. A user with a Bolt rider account (“**Bolt User**”), who complies with the applicable Bolt terms and conditions, either the applicable Bolt Platform Terms for Bolt Customers or Bolt’s Platform Terms for Drivers found at <https://bolt.eu/en-za/legal/rides/> (“**Bolt Users Terms**”) and these Contest terms including required eligibility in section 4, may enter through submitting Entries (as defined below).
- 3.2. To submit an entry to the Contest, the Bolt User must publish an original video on Instagram, TikTok, and/or Facebook (“**Social Media Platform**”) that: (a) shows what her business does; (b) explains how Bolt has supported her business journey; (c) explains how she would use the Contest Prize to move her business forward; (d) includes the hashtag #BoltSeesYou; and (e) tags Bolt South Africa’s official account or page (hereinafter referred to as an “**Entry**”, and multiple entries as “**Entries**”). Only one Entry per Bolt User is permitted, regardless of the Social Media Platform used.
- 3.3. The Bolt User’s account and Entry must remain public throughout the Contest Period and any winner-verification period so that Organizer can view and verify the Entry. The Entry must be the Bolt User’s own original work, and the Bolt User must have permission from every identifiable person featured in the Entry and the right to use all music, footage, trademarks and other material included in it.

- 3.4.** Entries containing unlawful, offensive, misleading, discriminatory or infringing content will be disqualified. Entries that do not meet all of the requirements of these terms may also be disqualified.
- 3.5.** At the Organizer's option, in consideration of Entry into the Contest, the Passengers shall irrevocably transfer, convey and assign to the Organizer (or such party that the Organizer may direct) all right, title and interest in and to the Entry/Entries and all intellectual property rights therein (excluding moral rights). The Passenger further agrees to waive all moral rights relating thereto and agree to execute all documents and perform all acts deemed necessary by the Organizer to apply for, register, perfect and record such transfer and assignment and/or waivers. In these terms and conditions "intellectual property rights" means any and all tangible and intangible: (i) copyrights and other rights associated with works of authorship throughout the world, including but not limited to copyrights, neighbouring rights, moral rights, mask works and all derivative works thereof; (ii) trademark and trade name rights and similar rights; (iii) trade secret rights; (iv) patents, designs, algorithms, utility models and other industrial property rights and all improvements thereto; (v) all other intellectual and industrial property rights (of every kind and nature throughout the world and however designated) whether arising by operation of law, contract, license or otherwise; and (vi) all registrations, applications, renewals, extensions, continuations, divisions, or reissues thereof now or hereafter in force (including any rights in any of the foregoing).
- 3.6.** There is no purchase necessary to participate in this Contest. Organizer will never request an entry fee or any other payment from a Bolt User in order to participate in the Contest.
- 3.7.** The Organizer will not accept responsibility for Entries that are lost, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind. Any incorrect details submitted may render the corresponding entry invalid.
- 3.8.** Following submission, Organizer will review each Entry for compliance with these terms and eligibility. Approved Entries will be considered by Organizer's judging panel in accordance with clause 5.3 below; submission of an Entry does not guarantee that it will be shortlisted or selected as the Winner.

4. ELIGIBILITY

- 4.1.** Bolt Users must meet the eligibility requirements of these terms. Failure to meet the eligibility requirements will result in an entry being invalid and/or forfeiture of a Contest Prize.
- 4.2.** This Contest is restricted to women-owned or women-operated businesses as a specific measure adopted to promote the advancement of women in business, in accordance with section 14 of the Promotion of Equality and Prevention of Unfair Discrimination Act 4 of 2000 ("PEPUDA"). The Contest is only open to Bolt Users who: (a) identify as women; (b) are 18 years or older and in possession of valid identity documentation; (c) legally reside in South Africa; (d) own or operate a

business based in South Africa; (e) have an active, registered Bolt rider profile and have used the Bolt Platform in connection with their business journey; and (f) have an active public Instagram, TikTok or Facebook account, except the following who are not eligible:

- 4.2.1.** directors, representatives and/or employees of the Organizer or Bolt globally and/or any other company part of the Bolt group;
- 4.2.2.** directors, representatives and/or employees of any company that has contractual relations with the Organizer or Bolt globally and/or that may influence directly or indirectly the Contest. For avoidance of any doubt, acceptance of Bolt User Terms as a does not make a Bolt User ineligible.
- 4.2.3.** married partners or relatives up to the second degree of those listed in 4.2.1 and 4.2.2.
- 4.3.** Organizer will not accept Contest entries that are:
 - 4.3.1.** automatically generated by computer; or
 - 4.3.2.** completed by third parties or in bulk.
- 4.4.** Organizer will require the Winner to provide, within forty-eight (48) hours of being contacted as the provisional Winner, proof of: (a) her identity; (b) her age and South African residency; (c) her ownership or operation of the business described in her Entry; (d) her active, registered Bolt rider profile; and (e) her compliance with these terms.
- 4.5.** Any Bolt Users which are in breach of any applicable Bolt User Terms will be disqualified. Organizer further reserves all rights to disqualify Bolt User if conduct is deemed by Organizer to be contrary to the spirit or intention of the Contest.
- 4.6.** Without limitation to the above, Organizer may disqualify a Bolt User who: tampers with an Entry or the judging process; submits false or misleading information; impersonates another person; infringes another person's rights; fails to meet the eligibility or entry requirements in these terms; or otherwise breaches these terms.

5. WINNERS AND PRIZES

- 5.1.** There will be one winner (the "**Winner**"). The Winner will receive R50,000 (fifty thousand South African Rand) to support the business described in her Entry (the "**Contest Prize**").
- 5.2.** The Contest Prize will be paid to the Winner by electronic funds transfer (EFT) into a South African bank account held in the Winner's name following successful verification in accordance with these terms.
- 5.3.** Eligible Entries will be assessed solely by Organizer's judging panel, based on the clarity and authenticity of the business story, the demonstrated role Bolt has played in the Entrant's business journey, the potential impact of the Contest Prize on the business, the creativity and quality of the submission, and the Entry's relevance to the Bolt Sees You campaign. If two or more Entrants receive the same score, Organizer's judging panel will make the final determination based on the potential impact of the Contest Prize on the Entrant's business. The provisional Winner will be

selected and contacted from 19.08.2026 through a direct message from Organizer's official Bolt South Africa social media account. The selection of the Winner is final and no correspondence or discussion will be entered into, save as required by applicable law. Organizer will appoint an independent attorney, auditor or accountant to oversee and verify the judging process described in this clause.

- 5.4. The Winner will only be publicly announced, through a post on the applicable Social Media Platform, after the verification process described below has been completed, and any such announcement will include the Winner's social media handle used to submit the winning Entry.
- 5.5. The provisional Winner must respond to Organizer's direct message and provide the information required above within forty-eight (48) hours. If the provisional Winner does not respond within this period, cannot be contacted, cannot be verified, or is found to have breached these terms, Organizer may disqualify her and select the next-highest-scoring eligible Entrant as the provisional Winner.
- 5.6. A Contest Prize may not be claimed by a third party on the Winner's behalf.
- 5.7. A Contest Prize is non-transferable and may not be exchanged for any other prize, item or benefit.
- 5.8. Organizer will not grant any compensation in money or other benefits to that Bolt User declared Winner but who does not meet the eligibility conditions or does not comply with the terms and conditions for granting/claiming a Contest Prize.
- 5.9. Organizer will never request an entry fee or any other payment from the Winner before releasing the Contest Prize. Any tax obligations arising from receipt of the Contest Prize remain the Winner's sole responsibility, where applicable.
- 5.10. The Winner may be invited to participate in a reaction video, interview or other Contest content about her business, including being filmed by Organizer or asked to record and submit short vertical video footage. Any such content will be filmed and published after the Winner announcement, subject to the Winner's availability and consent and any separate release required under the Data Protection and Publicity section below. No additional payment will be made for agreed Contest publicity unless otherwise confirmed by Organizer in writing.

6. DATA PROTECTION AND PUBLICITY

- 6.1. Organizer will process Bolt User personal information to: administer the Contest; review Entries; verify eligibility; contact and verify the Winner; deliver the Contest Prize; publish agreed Contest content; and meet its legal obligations. Personal information will be retained only for as long as necessary for these purposes or as required by law, and may be shared with service providers supporting the Contest, subject to appropriate safeguards. Records relating to the conduct of the Contest, including Entries and judging determinations, will be retained for a minimum of three years. Bolt User personal information will otherwise be processed as set out in Bolt's privacy notice available here: <https://bolt.eu/en-za/privacy/rides/privacy-for-riders/>.

- 6.2.** By accepting a Contest Prize, the Winner consents to these terms and consents to allow the Organizer to publish or making available his/her name, likeness, image and/ or voice (including photograph and video recording of the same) and business information and country on Bolt's website and any other marketing channels, including social media channels and newsletters. If the Winner objects to its name or country being published or made available, the Winner shall contact the Organizer via southafrica@bolt.eu. In such circumstances, the Organizer may still be required to provide the information and winning entry to a regulatory authority on request.
- 6.3.** The Winner further grants Organizer a non-exclusive, royalty-free right to repost, reproduce and display her Entry, name, Social Media Platform handle and business information for the administration and promotion of the Contest across Organizer's own channels. Organizer may make reasonable edits to submitted content for length, format or clarity, provided the content is not used in a way that materially misrepresents the Winner or her business. Any use of the Winner's content for paid advertising, or beyond the Contest, will be subject to additional consent where required.
- 6.4.** It is a condition of accepting a Contest Prize that the Winner may be required to sign a legal release in a form to be determined by Organizer in its absolute discretion.
- 6.5.** All Bolt Users who submit an Entry hereby grant to Organizers a non-exclusive, royalty-free, transferable, sub-licensable, worldwide license to host, use, distribute, modify, run, copy, publicly perform or display, translate, and create derivative works of Entry content. This allows Organizer or any Bolt group company to use and share the content used in any Entry post as they see fit.
- 6.6.** Bolt Users warrants that all Entries will not violate any right of any third-party, including copyright, trademark, privacy, personality or other personal or proprietary right.
- 6.7.** Organizer takes no responsibility and assumes no liability for any Entry by a Bolt User or any third-party.

7. LIABILITY

- 7.1.** Nothing in these terms limits, excludes or modifies or purports to limit, exclude and liability to the extent that it cannot be legally limited or excluded by law, for death or personal injury arising out of its negligence, and for losses suffered as a result of a party's fraud or fraudulent statement.
- 7.2.** Subject to the limitations above, Organizer excludes from these terms: (a) all conditions, warranties and terms implied by statute, general law or custom; (b) all liability whether arising in tort (including without limitation negligence), contract or otherwise, for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits); (c) all liability whether direct, indirect, special or consequential, arising in any way out of the Contest, including, without limitation, the following: (i) any technical difficulties or equipment malfunction (whether or not under the Organizer's control), including in relation to any Social Media Platform; (ii) any theft, unauthorised access or third party interference; (iii) any entry or claim that is late,

lost, altered, damaged or misdirected (whether or not after their receipt by the Organizer) due to any reason beyond the reasonable control of the Organizer; (iv) any tax implications; (v) any variation in reward value to that stated in these terms; (vi) any tax liability incurred by a successful claimant or Bolt User; and/or (vii) a Contest Prize or use of a Contest Prize.

8. FINAL PROVISIONS

- 8.1.** Organizer reserves the right to disqualify any Bolt User from the Contest at its own discretion or if evidence of abuse or fraud is found. In the event of any dispute, Organizer's decision will be considered full and final.
- 8.2.** Organizer reserves the right to change the terms at any time and it is the Bolt User's responsibility to check for changes and updates.
- 8.3.** Organizer reserves the right to modify, alter, discontinue or terminate this Contest at any time for any reason. Any material changes will be communicated through Organizer's official South African channels and will, so far as reasonably possible, not unfairly disadvantage Bolt Users who have already submitted valid Entries.
- 8.4.** If there is any reason to believe that there has been a breach of these terms, Organizer may, at its sole discretion, reserve the right to exclude a Bolt User from participating in the Contest.
- 8.5.** Organizer reserves the right to hold, void, suspend, cancel, or amend the Contest where it becomes necessary to do so.
- 8.6.** This Contest is in no way sponsored, endorsed, administered, or associated with the Social Media Platforms used for submitting Entries. By entering, Bolt Users confirm that they are at least 18 years of age, release the Social Media Platforms of responsibility, and agree to all Social Media Platforms terms of use. Bolt Users understand that they are providing their information to the Organizer and not to the Social Media Platforms. By participating in this promotion Bolt Users agree to a complete release of the Social Media Platforms from any claims.
- 8.7.** These terms will be governed by South African Law, and the parties submit to the non-exclusive jurisdiction of the courts of South Africa.