

Bolt Summer Programme 2023

Bolt Summer Programme - Special Terms and Conditions

These Special Terms and Conditions ("STCs") are intended to govern participation in the "Bolt Summer Programme" contest (hereinafter referred to as the "Programme" and further described below) promoted by Bolt for the participation of Drivers (the "Participants").

Participation in the Programme is subject to these STCs and supplemented by our Additional Terms (as referenced below in the definitions and linked accordingly). By participating in the Programme, Participants accept that these terms and conditions are legally binding.

1. The Programme

This Programme is only available in the Netherlands and will run from 00:00 on the 1st July 2023 to 23:59 on 31st September 2023 (the "Programme period"). During this Programme Period, Drivers are encouraged to increase their earnings on the Bolt Platform. Eligibility for the Programme is outlined in clause 3 of these STCs. If you have any questions about this Programme or these Special Terms and Conditions, contact us at: Netherlands@bolt.eu

2. Definitions

Within the scope of these STCs, the following definitions will apply.

Additional Terms – refers to the [General Terms for Drivers](#) and the Privacy Notice (all available for the Netherlands [here](#)) in addition to the Marketing General Terms and Conditions for Drivers available here.

Bolt – refers to Bolt Netherlands (also referred to as we, ours or us) - Bolt Support Services NL is a registered company under the laws of the Netherlands, company number: 82441308, registered address: Overhoeksplein 1, 1031, KS, Amsterdam.

Bolt Platform – refers to the Bolt App and any additional software utilised by Bolt for the provision of rideshare services.

Driver and/or Drivers – refers to the person providing Transportation Services via the Bolt Platform who is a licensed vehicle driver in Amsterdam, Rotterdam, The Hague or Utrecht in The Netherlands and holds a valid Driver Account.

Driver Account – means active driver Accounts on the Bolt platform.. Eligible Journeys - means completed (i.e. not canceled) journeys arranged via the Bolt driver app that are not associated with any irregular activity as is set out in our Driver FAQ ([click here to read a copy](#)).

Participant – is an eligible Driver referred to in these definitions and described in clause 3.

Programme - Refers to the giveaway.

Programme Period – means 00:00 on the 1st July 2023 to 23:59 on 31st September 2023.

STCs – refers to the Special Terms and Conditions referred to in this document.

Transportation Services – means a Fleet Partner / Driver who provides transportation services to a Passenger through the Bolt App. All transportation services dispatched under these STCs must be made by licensed Driver, in compliance with all laws, tariffs and tariff rules relating to transportation by taxi, as applicable from time to time.

Winner - also collectively referred to as Winners, means the Participants who have completed at least 150 Eligible Journeys during the Programme Period.

All capitalised terms, which are not defined otherwise, will have the meanings set out in the General Terms and Conditions for Fleet Partners/Drivers in The Netherlands, which can be located [here](#).

3. Participants in the Programme

3.1. All Drivers who meet the eligibility requirements described below will automatically be included in the Programme and shall be considered a "Participant".

3.1.1. Drivers who are already active on the Bolt Platform and new Drivers who have their Bolt Driver Account activated during the Programme Period qualify as Participants;

3.1.2. All Participants must have a valid phone number and email address registered to their Bolt Driver Account; it is the responsibility of the participants to keep this data up to date;

3.1.3. Participants must comply with all relevant applicable laws in The Netherlands;

3.1.4. Only natural persons with full legal capacity can enroll in the Programme;

3.1.5. Participants who have completed at least 150 Eligible Journeys during the Programme Period. More information on how Bolt's Driver Score is calculated can be found in our [Driver FAQs](#); and

3.1.6. Participants must have completed the Eligible Journeys between 00:00 GMT on the first day of each month in 2023 and 23:59 GMT at the month's end (the "Programme Period").

3.2. Bolt reserves the right to refuse participation in the Programme to:

3.2.1. Any Driver who does not comply with these STCs or our Additional Terms;

3.2.2. Any Driver who engages in fraudulent activity or gives rise to suspicion of fraudulent activity on the Bolt Platform;

3.2.3. Any Driver whose conduct is contrary to the spirit or intent of the Programme;

3.3. Bolt reserves the right to withhold any prize to any Driver that engages in fraudulent activity, or gives rise to suspicion of fraudulent activity on the Bolt Platform. If Bolt discovers that a Driver has engaged in any fraudulent activity or related dealings, Bolt reserves the right to withhold any prizes for investigation and is entitled to report the Driver's conduct to the police, transport regulator or any other relevant law enforcement bodies.

3.4. Participants may opt out of the Programme by contacting Bolt at Netherlands@bolt.eu.

3.5. Bolt reserves the right to terminate the Programme at its absolute discretion at any time. If the Programme is terminated throughout the Programme Period, all Drivers accept that their accumulated finished rides at that date do not give them an automatic right to prizes, it will be up to Bolt to determine whether prizes are allocated on termination of the Programme.

4. How to Enter

4.1. All of our Drivers will automatically be enrolled into the prize draws set out in paragraph 3 provided that they have complied with the eligibility criteria and have completed the requisite number of Eligible Monthly Journeys of 150 during the Programme Period as set out in clause 3.

4.2. Bolt does not accept any claim and will not have any liability for Participants entries which are not successfully recorded or completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite network or server failure of any kind. Bolt does not accept any responsibility for entries not successfully completed due to a technical fault.

4.3. The number of finished rides that Bolt believes to be fraudulent will not be counted. Any suspicion of fraud will result in immediate disqualification from the Programme. Bolt will determine which activities are considered fraudulent in its sole discretion. Bolt's decision that an activity is fraudulent is final.

5. Prizes and Winners

5.1. During the Program Period, Participants may win and receive non-cash prizes, cash prizes, and access to other offers if they meet the criteria set forth in Clause 4.

5.2. For the non-cash and cash prizes, multiple winners will be selected for various prizes each month during the program period. The prizes which can be won each month will be communicated to the participants accordingly by email.

5.3. The Winners will be selected randomly by Bolt on or shortly after the Draw Date.

5.4. Access to further offers during the Program Period will be granted automatically to all participants once they have completed 150 eligible journeys. No separate winner selection will take place here.

For the avoidance of doubt, the dispatching of rides on the Bolt platform is not related to the number of rides completed by a driver and remains unaffected. There is explicitly no

disadvantage in the regular dispatch of rides on the Bolt platform due to non-participation in the program.

6. Prize Draws

6.1. A Driver will be entered into this draw in accordance with paragraph 3 and by completing at least 150 Eligible Journeys during the Programme Period in the Netherlands.

6.2. During the entire Programme Period a Participant has a maximum of one entry into each monthly prize draw and may only win a single prize in each prize draw.

6.3. All entries are subject to compliance with the entry criteria. Participants can win a separate prize if they fulfill the required monthly criteria the following month or thereafter.

6.4. The prizes for the Winners cannot be exchanged or transferred for any other alternative prize.

___How the winners be notified ___

6.6. Winners will be notified that they have won, this notification will specify which prize has been won. The winner will be notified by email on the first Wednesday of each following month (on 2 Aug, 6 Sep, 4 Oct). Winners will be contacted by telephone or email using the contact details provided to us via the Bolt Driver App (either at the time of activation or as amended since then). It is your responsibility as a Participant to make sure your contact details on the Bolt Driver App are up-to-date.

6.7. The Winner has 3 business days to accept the prize. If the prize is rejected, or if the Winner is subsequently found to be ineligible for a prize, they will be disqualified, and the next Participant who meets the criteria will be selected randomly.

6.8. Bolt's decisions regarding any aspect of the prize draws are final and binding.

How the prizes will be handed over

6.9. Once the Winners have been successfully contacted and their identity has been verified by us at A-lab, Overhoeksplein 2, Amsterdam, the prizes can be picked up personally by the Winners at the Driver Hub at A-lab, Overhoeksplein 2, Amsterdam.

6.10. If the winner is prevented or wishes to be represented to collect the prize, he/she shall inform Bolt of the circumstances in good time.

6.11. In case of winning cash prizes, a cheque will be symbolically handed over to the winner at the Driver Hub. Payment of the cash prize will be made in accordance with clause 6.12.

6.12. Each Winner's cash prize will be paid to their nominated bank account (being the bank account given at the time of activation or as updated since then on the Bolt Driver App). It is your responsibility to ensure that your bank details on the Bolt Driver App are correct if you wish to participate in the prize draws. Bolt will not be held liable and does not accept any claim resulting from any incorrect bank details in the Bolt Driver App.

7. Personal Data and Publicity

7.1. Bolt will process Participants' personal data for the purpose of this Programme in accordance with Bolt's Privacy Policy ([available here](#)).

7.2. By accepting the Prize, the Winner consents to the Programmes Terms and Conditions and Bolt publishing or making available his/her name, likeness, image and/or voice (including photograph and video recording of the same) and country in Bolt's website and any other marketing channels, including social media channels and newsletters. Bolt may be required to provide the Winner's information and winning entry to a regulatory authority on request. It is a condition of accepting the Prize that the Winner may be required to sign a legal release in a form to be determined by Bolt in its absolute discretion.

7.2.1. We may be required to either publish or make available information that indicates that a valid award following the prize draws took place. To comply with this obligation we will send the surname and country of all major prize Winners and, if applicable, copies of their winning

entries, to anyone who emails us at Netherlands@bolt.eu by no later than 31 January 2024. If you object to any or all of your surname, country and winning entry being published or made available, please contact us by emailing Netherlands@bolt.eu. In such circumstances, Bolt reserves the right to publish the Winners first initial and surname. Bolt must still provide the information and winning entry to the Advertising Standards Authority on request.

7.2.2. By accepting the Prize, the Winner consents to the Programmes Terms and Conditions and Bolt publishing or making available his/her name, likeness, image and/or voice (including photograph and video recording of the same) and country in Bolt's website and any other marketing channels, including social media channels and newsletters. Bolt may be required to provide the Winner's information and winning entry to a regulatory authority on request. It is a condition of accepting the Prize that the Winner may be required to sign a legal release in a form to be determined by Bolt in its absolute discretion.

8. General Conditions

8.1. The Programme will be run by Bolt who will be responsible for determining the prize draws.

8.2. In addition to Bolt's other reserved rights referred to in these STCs, Bolt reserves the right not to make public the number of finished rides awarded to Winners.

8.3. Bolt does not accept any claim relating to the selection of Winners nor any liability, direct or indirect, special or consequential, arising in any way from the Programme.

8.4. The interpretation of these STCs and Additional Terms for Drivers rests exclusively with Bolt, which reserves the right to change such terms from time to time.

8.5. Bolt further reserves the right to change, limit or terminate the Programme in its sole discretion.

8.6. As far as it is permitted by law, Bolt, its agents or distributors will not in any circumstances be responsible or liable to compensate the Winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Bolt, its agents or distributors or that of their employees. In particular, Bolt will not be liable for any obligation you have in respect of any events beyond its reasonable control, any tax implications or liabilities of any Winners of a prize.

8.7. Any Driver who participates in the prize draws will be deemed to have accepted and agreed to be bound by these terms and conditions upon entry into the prize draws or if the Driver takes any steps to claim a prize or otherwise participate in the prize draws.

8.8. Bolt reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

8.9. Bolt reserves the right to hold void, cancel, suspend, or amend the prize draws where it becomes necessary to do so.

8.10. The prize draws will be governed by the law of England and Wales and Participants to the prize draw submit to the exclusive jurisdiction of the courts of England and Wales.

9. Applicable legislation and resolution

9.1. In the event that any of the provisions of these STCs are found to be totally or partially ineffective, this decision will not affect the validity of the remaining parts of these STCs and Additional Terms.

9.2. These STCs will be governed by and interpreted in accordance with laws of The Netherlands and the parties submit to the non-exclusive jurisdictional competence of the courts of The Netherlands.

9.3. Any dispute that may arise in relation to these STCs, Additional Terms and the Programme, whether concerning their existence, validity, interpretation, performance, breach, termination or other matters, shall be resolved through negotiations. If any dispute resulting from these STCs, Additional Terms and the Programme cannot be resolved through negotiation, the dispute must

be resolved in the courts of The Netherlands.