Allianz Insurance plc
Dieselstraße 8
85774 Unterföhring

Insurance certificate 1 March 2026 – 28 February 2027

Regarding insurance policy GFL90/R001/0073362

Policyholder

Bolt Services DE GmbH
Karl-Liebknecht-Straße 29
10178 Berlin

The policyholder's internet portal operates under the name 'Bolt' (hereinafter 'the policyholder's portal').

The following are insured

Small electric vehicles subject to compulsory insurance within the meaning of the Small Electric Vehicles Regulation (eKFV) that comply with the requirements of this Regulation.
The micro-electric vehicles must also have a properly affixed and valid insurance sticker/insurance plate.

No insurance cover applies

- No insurance cover is provided for the use of vehicles on the fenced-off premises of commercial airports / airfields that are not accessible to public traffic.
- For the carriage of dangerous goods requiring a permit, insurance cover is provided only within the scope of the carriage permits held by the insurer and subject to prior agreement with the insurer. The statutory sums insured apply to these risks.
- Insurance cover shall apply – without prejudice to the other provisions of the contract – only to the extent and for as long as this is not precluded by any economic, trade or financial sanctions or embargoes of the European Union or the Federal Republic of Germany that are directly economic, trade or financial sanctions or embargoes imposed by the European Union or the Federal Republic of Germany.
  This also applies to economic, trade or financial sanctions or embargoes imposed by the United States of America in respect of Iran, provided that this is not precluded by European or German legislation.
- In addition, the exclusions and limitations of cover set out in the insurance terms and conditions underlying this contract apply to your Allianz Motor Liability Insurance for Micro-Electric Vehicles.

A prerequisite for insurance cover is that the hirers, as natural persons,

- are registered and approved on the policyholder's portal
- have reached the age of 18

Authorised drivers

Only the hirer and any additional driver who is also at least 18 years of age and to whom the hirer has temporarily lent the vehicle are authorised drivers. Other drivers are not insured.

Obligations prior to an insured event

Authorised drivers must comply with the rules set out in the policyholder's General Terms and Conditions of Hire.

The authorised driver:

- must not allow any unauthorised third party to use the vehicle;
- must not use the vehicle for commercial purposes;
- must be at least 18 years of age
- may only use the vehicle alone and must not at any time carry other persons in the vehicle or allow themselves to be carried by others
- must not drive the vehicle if, due to the consumption of alcoholic beverages or other intoxicating substances, they are unable to drive the vehicle safely.
- must comply with the regulations governing the use of micro-electric vehicles in accordance with the eKFV.

In addition, the duties and obligations set out in the insurance terms and conditions underlying the contract for your Allianz micro-electric vehicle motor vehicle liability insurance apply.

Claims settlement

Obligations following the occurrence of an insured

event Following the occurrence of a claim

- the hirer is obliged to notify the policyholder of the damage immediately, within 24 hours of the end of the booking, by telephone or email. In the case of motor vehicle liability claims, the details of the injured party (registration number, name, address, contact details) must also be provided
- the policyholder is obliged to notify the insurer of the damage immediately, within 24 hours of the renter becoming aware of it. In the case of motor vehicle liability claims, the details of the injured party (registration number, name, address, contact details) must also be provided;
- the renter and driver are obliged to provide the insurer with information regarding their age (submission of a copy of their identity card where applicable);
- the policyholder is obliged to provide the insurer with the vehicle identification number of the vehicle insured under this policy;
- the policyholder is obliged to provide the insurer with the booking details (date, period) of the hirer in connection with the reported claim; the policyholder is obliged, upon request, to provide the insurer with the data entered by the renter on the policyholder's platform prior to the conclusion of the relevant insurance policy (personal data relating to the renter, vehicle details, rental location and time, etc.) in connection with the loss event.

Consequences of breaches of obligations

The legal consequences of breaches of obligations – including those mentioned here – are set out in the underlying insurance terms and conditions for your Allianz Elektrokleinstfahrzeuge motor vehicle liability insurance.

Commencement and termination of insurance cover

Insurance cover begins upon collection of the vehicle following rental via the policyholder's portal and ends at the time the rental period is terminated on the policyholder's portal.

A prerequisite for insurance cover is that the vehicle has actually been in the immediate possession and under the control of the renter during the agreed rental period.

Scope of insurance cover

The following cover applies to all insured vehicles:

Motor third-party liability insurance

with a flat-rate sum insured of EUR 100 million – for personal injury, a maximum of EUR 15 million per injured person;

Scope

Contrary to clause 1.1.4 of the insurance terms and conditions for your Allianz electric micro-vehicles motor vehicle liability insurance, cover is provided only within the Federal Republic of Germany.

Insurer's signature

Unterföhring, 26 January 2026