Grand Trip Away
Campaign Terms and Conditions

1. **General**
   - 1.1. **Bolt Operations OÜ**, address **Vana-Lõuna tn 15, 10134, Tallinn, Estonia**, registry code **14532901 (Bolt)** is the organiser of the Campaign "**Grand Trip Away" (Campaign)**.
   - 1.2. **The Campaign is organized in the form of Giveaway:**
     - 1.2.1. To join, fill the form through grandtripaway.com via Typeform with the following details of your person:
       - Name
       - Email
       - Location (City, Country)
       - Desired Travel Destination
       - A written submission answering the following questions: How obsessed is your partner with the November 19th game launch? How does that affect you?
   - 1.3. The Campaign will be held from 12.11.2026 to 17.11.2026 (GMT +2) (inclusive) (**Term of the Campaign**).
   - 1.4. Only residents of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czechia, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Malta, Moldova, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine and United Kingdom aged 18 or older (or have full legal capacity in the country of citizenship) (**Participants**) are eligible to have the possibility to be chosen as a Winner.
   - 1.5. The procedure of the Campaign is established in the current Terms and Conditions and in the conditions specified in the promotional and additional materials of the Campaign, which are mandatory for all Participants.
   - 1.6. Prior registration for the Campaign is not required. Participation is through filling the form at grandtripaway.com. Sending a submission implies acceptance with the Terms and Conditions of the Campaign.
   - 1.7. This Campaign is not a lottery or any other form of gambling.

2. **Prize**
   - 2.1. The Participant who is chosen as the Winner of the Campaign will receive 2 return flights to an eligible European destination for 2 adults (18+ years of age), 2 nights at a hotel and 150€ with Bolt ride coupons (**the Prize**).
     - 2.1.1. The plane tickets and hotel will be bought either by Bolt Operatious OÜ or a verified travel agency on behalf of Bolt Operations OÜ and not exceed a value of 1350€.
     - 2.1.2. In the event of a flight cancellation, delay or other disruption affecting the booked travel arrangements, Bolt Operations OÜ will assist the Winner, either directly or through the appointed travel agency, in arranging suitable alternatives, subject to availability.
     - 2.1.3. The Winner must confirm acceptance of the Prize within 48 hours of being notified via email. If the Winner fails to respond within this period, declines the Prize or is unable to travel on the specified dates, Bolt Operations OÜ may select an alternative Winner.

2.2. The Prize will not be paid out or reimbursed in cash. The Prize is not replaceable or exchangeable in any way and Bolt shall not reimburse any expenses related to giving the Prize.
2.3. There are no hidden fees for the Winner related to getting the Prize.

3. Choosing a Winner

3.1. The Winner will be chosen by Bolt's internal jury based on the most dramatic comment on the registration form.
3.2. The Winner will be contacted by Bolt's representative via email provided on the registration form by 18.11.2026. (GMT +3), and afterwards announced via Bolt's social media and other communication channel/s.
3.2.1. Bolt shall not be liable for any Participant's notification that is lost, intercepted or not received by a potential Winner for any reason. If the Winner cannot be reached and/or fails to respond to email notification within 48 hours from when the initial email is sent, the Winner will be considered to have forfeited the Prize. In the event the Prize is forfeited Bolt reserves the right to select another Winner.
3.3. Bolt reserves the right to publish the first name and the comment provided by the Winner on registration form on Bolt's blog, Bolt's website, in client, PR communications, e-mails and/or social media channels without additional confirmation from the Winner.

4. Prohibited activities

4.1. The Participant will not engage in any fraudulent, unethical or unlawful activity, any activity which is not transparent to Bolt, or any activity that intentionally or unintentionally misuses or circumvents the Campaign.
4.2. The Participant will not provide false or misleading information to Bolt (incl. age, legal capacity etc.).
4.3. The Participant will also not display or transmit any material (either directly or indirectly, for example through a referral link or any other media) that:
4.3.1. is inappropriate, unethical, threatening, abusive or invasive of another's privacy, or causes annoyance, inconvenience or needless anxiety;
4.3.2. is likely to harass, upset, embarrass, alarm or annoy any other person;
4.3.3. impersonates any person, or misrepresents Participants identity or affiliation with any person;
4.3.4. gives the impression that such material emanates from Bolt unless specifically given to Participant by Bolt for that purpose; or
4.3.5. is detrimental to Bolt's reputation.

5. Obligations

5.1. By participating in the Campaign, the Participants confirm that they have read and agree to the Terms and Conditions of the Campaign.
5.2. Should circumstances of *force majeure* appear, Bolt shall have the right to discontinue the Campaign without prior notice or any consequences. If possible, Bolt shall provide notice of such discontinuation through Bolt's website, in client communications, e-mails and/or social media channels.
5.3. Bolt reserves the right to make any decisions regarding the Campaign, including to unilaterally change and supplement the Terms and Conditions of the Campaign, without prior notice thereof. Bolt will publish such decisions regarding the Campaign via Bolt's website, in client communications, e-mails and/or social media channels.
5.4. Bolt has the right to remove the Participant from the Campaign without a prior notice should the Participant infringe the Terms and Conditions of the Campaign.
5.5. Bolt is not responsible for any faults caused by a third party which prevents the Participant from participating in the Campaign.

6. Privacy

6.1. In the Campaign, Bolt processes Participant personal data to determine and announce the Winner fulfilling Campaign conditions pertaining to GDPR Art. 6.1 (b).

6.2. The personal data processed includes only the personal data provided by the Participant in the email, such as their Name, City & Country, and Contact Details.

6.3. Bolt may share Participant`s personal data with other entities within Bolt group, providers of online cloud storage services, and other essential IT services. In case Bolt receives a legal request from a public authority, it may also be obliged to share Participant's personal data with them.

6.4. Where Bolt shares Participant`s data outside of the EU or EEA, such transfer of Participant`s personal data will take place only under an adequacy decision adopted by the European Commission or upon appropriate safeguards such as standard contractual clauses. Safeguard details can be requested at privacy@bolt.eu.

6.5. The Participant has a right to request access to and rectification or erasure of personal data or restriction of processing of personal data or to object to processing as well as the right to data portability. Where a Participant's personal data is processed on the basis of a consent, the Participant has a right to withdraw it at any time, without affecting the lawfulness of processing based on consent before its withdrawal. In case of any unresolved privacy concerns, the Participant has the right to complain to a data protection authority.

6.6. You can use this form (https://bolt.eu/en/privacy/data-subject/) to submit requests regarding your personal data or contact our Data Protection Officer (DPO) at privacy@bolt.eu.

6.7. Bolt will use the Participant's personal data provided for the Campaign until the Winner is announced, but not later than for 5 months. After this period, Bolt will fully anonymise the Participant's personal data. Such anonymised and aggregated data could be used by Bolt for research purposes.

6.8. For more details on how Bolt processes personal data, check out our privacy notices at https://bolt.eu/en/privacy/.

7. Contact Bolt

7.1. All complaints, questions related to the organisation of the Campaign must be presented to Bolt via following e-mail turundus@bolt.eu or by post at Bolt Operations OÜ, Vana-Lõuna tn 15, Tallinn, 10134 during the Term of the Campaign. Bolt will not process complaints regarding the Campaign which will be sent after the Term of the Campaign.